



NATIONAL STATISTICAL SERVICE  
OF THE REPUBLIC OF ARMENIA

**STATISTICAL INFORMATION,  
DATA DISSEMINATION**  
(SURVEY OF THE STATISTICAL INFORMATION USERS'  
NEEDS, ATTITUDE AND EXPECTATIONS)



**QUESTIONNAIRE**

DEAR CUSTOMER (USER) OF STATISTICAL INFORMATION

THE NATIONAL STATISTICAL SERVICE  
PRESENTS YOU 10 QUESTIONS , EXPECTING YOUR  
SINCERE ANSWERS, WHICH WILL PROMOTE PROGRESS  
IN FUTURE ACTIVITY OF SERVICE, PARTICULARLY,  
FURTHER IMPROVEMENT OF THE QUALITY IN PROVIDING THE STATISTICS.

( please specify yes or no  for each question)

1. Are you customer (user) of information of the National Statistical Service of RA
2. How and from which source do you obtain the statistical information?
- By post
- By e-mail
- By Internet
- During the meetings and press conferences
- Visiting the library of the Service
- Other,
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3. Are you satisfied with the appearance and providing method of the statistical publications?   
(if possible, please shortly explain your answer, why?)

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4. Do you use the information published by the National Statistical Service of RA?   
(how or where do you use it?)

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5. What part (section) of statistics is especially interested you?   
(specify X).

a/ Macroeconomic indicators   
for example

- Gross domestic product,
- Volume of industrial production,
- Gross agricultural product,
- Volume of executed construction,
- Foreign trade turnover,
- Money incomes and expenditures of population,
- Volume of retail trade turnover,
- Volume of services rendered to the population,
- Consumer price index,
- Producers price index and etc.

b/ Environment protection and use of natural resour   
for example

- Current expenses of environment protection,
- Air emissions from immovable sources,
- Payments for environment protection and use of natural resources,
- State of emergency,
- Meteorological characteristic of the Republic and etc.

c/ Population, demography   
for example

- Number of population,
- Number of births and deaths, natural growth of population,
- Expectation of life at birth,
- Infant and mother mortality,
- Number of marriages and divorces,
- Population migration and etc.

d/ Social sector   
for example

- Indicators on health,
- Offences,
- Number of invalids,
- Pensioners and average size of pensions,

- *Geology work,*
- *Activity of primary schools,*
- *Activity of music, art and painting schools,*
- *Continuous and post-graduated education,*
- *Scientific-research work,*
- *Buying and selling of apartments and private residences,*
- *Housing stocks of the Republic and etc.*

e/ **Analytical part,**

f/ **Statistical methodology,**   
**metadata, information on data, as well as on their receiving and using**  
*(the metadata are necessary for correct calculation and use of data).*

g/ **Other.**

6. **Besides of above-mentioned, what kind of information would you like to see in the statistical publications?**  
*(please specify).*

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7. **Would you like to obtain the statistical information in future?**
- By post*
  - By e-mail*
  - By Internet*   
*(THE WEB SITE OF NATIONAL STATISTICAL SERVICE: <http://www.armstat.am>)*
  - During the meetings, press conferences and etc.*
  - Visiting the Service (including library)*
  - By diskettes*

8. **Would you buy the statistical information, in case, if in future it will be provided you on paid basis, and/or in which cases you are going to pay for it? (specify X).**

- a/ *to 10 minutes-service,*
- b/ *more than 10 minutes-service,*

c/ for work requiring definite time,

d/ in case of synthesizing from various sources,

e/ by special order differed from standard.

9. Would you like to attend in press conferences organized by the National Statistical Service of RA, statistical seminars, which are conducting each Wednesday in the hall of the National Statistical Service of RA? (beginning at 14<sup>00</sup>)

10. Would you like to be a customer (user) of the materials published by the National Statistical Service of RA in future?

*The National Statistical service of RA kindly asks you to mention other questions, Interested you, on which you have comments and recommendations.*

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*Thank you very much for your co-operation.*

In case of queries don't hesitate to contact the Summary Work, Publications and Marketing Division of the National Statistical Service of RA (709 and 710 Rooms) Phone numbers: 523-356, 524-494, 524-542.

**Address: 3 Government House, 375010, Yerevan.**



Եվրոպական Միության օգնությամբ իրականացվող ՏԱՑԻՏ ծրագրի շրջանակներում:

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